

Areas of Expertise : Service and Support

● **Microsoft Infrastructure**

- Active directory assessment, design, migrations and maintenance
- Exchange assessment, design, migrations and maintenance
- Clustering
- SMS design and deployment
- MOM design and deployment
- SharePoint portal solutions

● **Access Infrastructure**

- Access Strategy;
 - Access strategy assessment
 - Access strategy design
- Access Infrastructure
 - Microsoft terminal server
 - Citrix metaframe password manager
 - Citrix metaframe presentation server
 - Citrix access gateway
 - Advanced access controls
- Collaboration
 - GoToMeeting
 - GoToAssist
 - GoToMyPC

● **Consolidation and Server Virtualisation**

- Capacity and load planning
- Server consolidation
- Test and development environments
- Physical to virtual migrations
- Business continuity

● **Networking**

- LAN / WAN / GAN / MAN assessment and design
- Bandwidth and traffic management
- Switching and routing
- Load balancing
- Wireless LAN / WAN infrastructure

● **Security and Compliance Services**

- Security and compliance strategy and policies
- Sarbanes Oxley, HIPAA, FIPS
- Intelligent content monitoring
- Proxy gateways
- Single Sign-On, identity and access management
- Firewalls and intrusion prevention
- Data integrity
- Encryption
- IPSec and SSL VPN
- Anti-virus, Anti-SPAM
- Computer forensics
- Managed security services

● **Enterprise Storage**

- SAN, NAS, CAS, RISS
- Information lifecycle management
- Replication and high availability
- Remote availability
- Archiving and retrieval
- Backup

● **Data Centre and Systems Management**

- Co-location
- Provisioning servers, storage, user accounts, applications
- Systems usage management / license metering
- Monitoring
- Application performance management
- Capacity and load planning

● **Project Management Services**

- Primary and functional requirements workshops
- Project management life cycle
- PMO design and training
- Portfolio management
- Business process re-engineering

Please contact one of our Enterprise Service Team to discuss your issues in more depth. Our team are available by phone, email or to attend in a one-to-one session if you require.

Call us now on 0845 055 0712 or email us at info@ams-it.co.uk